



Developed in collaboration with: Association of the Directors of Adult Social Services, NHS Confederation, National Mental Health Development Unit and Sainsbury Centre for Mental Health

8/9/09 edition

National Development Programme for Senior Commissioners and Providers

Exploring the interface and engagement between the key stakeholders

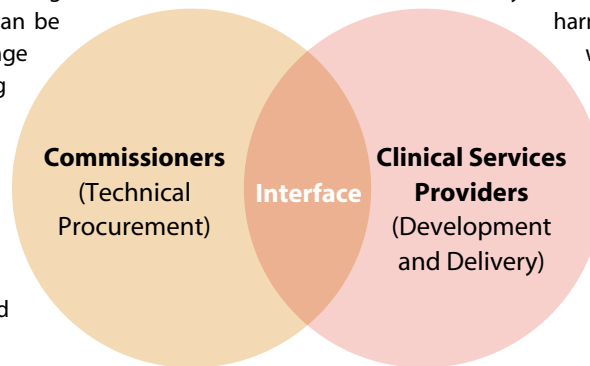
Peer Learning Sets – Facilitated Learner-Centred Development
Five days delivered over a six month period

Mental health commissioners and providers of relevant services can sometimes have a low level of awareness about each other's roles, challenges and operational realities. This perception gap can undermine their shared aspirations of improving care and treatment. Also, a degree of tension can be inevitable, particularly as a more diverse range of providers become involved in providing mental health services and as primary care clinicians often occupy a particularly complex role as both providers and commissioners of mental health services.

This development programme aims to provide a semi-structured development opportunity for senior commissioners and

providers, to learn about each other's perspectives and operational realities. It plans to explore the interface and engagement between the key stakeholders, even when the relationship is competitive and dynamic. Also, it aspires to provide a more

harmonious and satisfactory relationship which may result in improved outcomes for patient / service user care. The sessions will look at integrated care pathways which bridge the traditional primary / secondary care divide and will be a feature of the development work starting with self help through to specialist tertiary services.



Professor Dinesh Bhugra, President of Royal College of Psychiatrists says:

"I'm delighted that this course has been developed collaboratively with our key partners as it is so important that we work together to improve and get the most out of the commissioning processes so that we can offer the best possible services for our patients which they will find accessible and helpful. This is a much needed opportunity for both providers and commissioners to work together to take the process of commissioning to the next level."

Dr Hugh Griffiths, Deputy National Clinical Director for Mental Health Department of Health says:

"This course should help participants improve their commissioning, development and delivery of mental health services resulting in better quality and better value for money. Whatever differences there may be between individuals' roles, improved communication and understanding will surely lead to better outcomes."

Mr Kieron Murphy, National Programme Director, NMHDU World Class Commissioning Mental Health Programme says:

"The National Mental Health Development Unit has been delighted to support the Royal College and other partners in the development of the Commissioning Learning Sets. This is an innovative approach to support the development of commissioners and providers to understand and engage more fully in the commissioning of Mental Health Services."

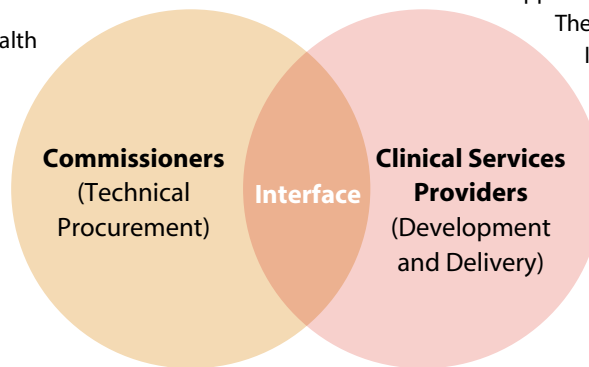
Core content:

- History of mental health care and basic mental health awareness
- Current mental health policy, politics and implementation
- The role of commissioning in delivering this agenda
- The commissioning structure, influencers, cycle and allocation of resources
- Joint strategic needs assessments, local area agreements etc.
- Public service agreements and relevance to mental health
- Stigma, discrimination and social exclusion
- Local mental health strategies
- Roles of key stakeholders, opportunities and constraints

Optional content examples:

- As mental health commissioners/providers, how do we collaborate effectively to commission and provide for:-
- Recovery-based services
- Condition specific care pathways
- Anxiety and depression
- Offender mental health care – prison and community
- Mental health care needs of a diverse community
- Improving quality - indicators: development and usage
- Evidence based practice
- Personalisation
- Promoting and protecting mental health and well-being
- Physical health care of mental health service users

The learning set can be tailored to suit the specific needs of the audience.



Who should attend?

Commissioners – Senior level mental health care commissioners (those who have strategic responsibility) including for example: local authority, primary care professionals and practice based commissioners, criminal justice system, probation service and employment service commissioners and senior contract / performance managers with specific responsibility for commissioning.

Providers – Director / board level mental health care providers in statutory, private and third sectors of health and social care; e.g. medical directors, directors of nursing, third sector provider executives.

Group size and makeup

A group size of sixteen is optimum, ideally made up of eight commissioners and eight providers.

Delivery / assessment / accreditation

A semi-structured learning set mode of delivery with 5 sessions per set delivered over a six month period offered in each strategic health authority region.

Each learning set will be facilitated by an experienced facilitator supported by expert additional speakers.

The programme is learner centred and participative.

It will provide scope for attendees to contribute and shape their own learning experience.

Work-based assignments, seminar papers, debates and assessments will provide evidence of learning and could contribute towards an academic award. University accreditation is being sought at Masters Level. RCPsych accreditation will apply according to College policy.

Cost Options

Courses will be offered on a regional basis according to demand. Please contact us to discuss your specific needs.

1. The course can be purchased per delegate for £1,500.
2. The course can be purchased by commissioning pair (commissioner and provider) for £2,750.
3. The course can be purchased by SHAs as a whole for 16 places (commissioners and providers) and will be delivered in your region.